

**AREA COMMITTEE EAST (ACE) (DALES, MAPPERLEY, ST ANN'S) – 19<sup>TH</sup> NOVEMBER 2013**

Title of paper:	<b>WARD PERFORMANCE REPORTS - Q3</b>	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Dales St Ann's Mapperley
Contact Officer(s) and contact details:	Dorothy Holmes Locality Manager 0115 8839804 <a href="mailto:dorothy.holmes@nottinghamcity.gov.uk">dorothy.holmes@nottinghamcity.gov.uk</a> Greg Foister Neighbourhood Development Officer – Dales Ward 0115 8839807 <a href="mailto:greg.foister@nottinghamcity.gov.uk">greg.foister@nottinghamcity.gov.uk</a> Fi Cusick Neighbourhood Development Officer – Mapperley Ward 0115 8839728 <a href="mailto:fi.cusick@nottinghamcity.gov.uk">fi.cusick@nottinghamcity.gov.uk</a> Michelle Graley Neighbourhood Development Officer – St Ann's Ward 0115 8839808 <a href="mailto:michelle.graley@nottinghamcity.gov.uk">michelle.graley@nottinghamcity.gov.uk</a>	
<b>Other officers who have provided input:</b>	Dave Halstead Head of City Services <a href="mailto:Dave.Halstead@nottinghamcity.gov.uk">Dave.Halstead@nottinghamcity.gov.uk</a> Christine Oliver Senior implementation Manager Crime and Drugs Partnership <a href="mailto:Christine.oliver@nottinghamcity.gov.uk">Christine.oliver@nottinghamcity.gov.uk</a>	
<b>Relevant Council Plan theme(s):</b>		
<b>World Class Nottingham</b>		x
<b>Work in Nottingham</b>		x
<b>Safer Nottingham</b>		x
<b>Neighbourhood Nottingham</b>		x
<b>Family Nottingham</b>		x
<b>Healthy Nottingham</b>		x
<b>Leading Nottingham</b>		
<b>Summary of issues (including benefits to customers/service users):</b>		
<p>The ward performance reports provide updates on key issues and themes which link back to local priorities addressed by Neighbourhood Action Teams and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> <li>• Ward priorities</li> <li>• Community engagement</li> <li>• Finance</li> <li>• Safer theme - Crime and anti social behaviour (ASB)</li> <li>• Neighbourhood theme – Cleansing and Environmental issues</li> <li>• Working theme - Unemployment rates</li> <li>• Housing</li> <li>• Community Protection</li> <li>• Fire</li> <li>• Health Theme – local health priorities</li> </ul>		
<b>Recommendation(s):</b>		
<b>1</b>	Area Committee note and comment on the Ward Performance Reports for quarter 3 2013/14.	

## **1 BACKGROUND**

- 1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 1.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 1.5 The following brief summary by the respective Ward NDO highlights the key issues:

### **Ward: St Ann's – NDO: Michelle Graley**

#### **Safer Theme - Crime and anti social behaviour (ASB)**

- Overall, crime over the past 12 months is showing a reduction of 35.48%. However, June indicates an increase of 17 crimes compared to June 2012. Personal Robbery and ASB is still an issue. However, all crime figures across the division have risen by 6.4%. Policing teams are working hard in the area to deal with the increased trend.
- Week of Action(WOA)week commencing 28<sup>th</sup> Oct – Dog Fouling Operations; Graffiti Removals and Bulky Waste Collection promotion all week and Clear Overgrown Land
- Fire Service – Home Visits and an afternoon of Fire Awareness Promotion at St Ann's valley Centre- Tuesday 29<sup>th</sup> October

#### **Neighbourhood theme – Cleansing and Environmental issues**

- NCH are currently progressing a large scheme to look to improve the long term maintenance of banks to flats across St Ann's area(\*see Area Capital appendix)
- NCH have presented a project scheme for St Ann's ward (\*see Area Capital appendix)
- Dog Fouling issues across the Ward – Task Group to develop and implement a plan for the next year.
- Issues around contaminated and missed bin collections – task group and Councillors have identified regular hotspots. There is also a requirement to improve communications between all services involved.
- NDO and Councillors have progressed an Area Capital scheme of works across the area
- Dog Chipping Wed 30<sup>th</sup> October 10.00 till 4.00pm
- Mobile Smiles – (Dental Hygiene) Robin Hood Chase –Friday 1st Nov 9.00am till 5.00pm
- Beats & Brains Film Launch Event – Grey friars Social Club Thursday 31<sup>st</sup> October – 5.00pm till 8.00pm

#### **Community engagement**

- Family & Community Team are focussing on improving participation and engagement of young people in the area and a model of delivery for play and youth.
- We carried out a well attended Leader Listens Meeting – Wed 24<sup>th</sup> July 2013. Local

concerns were the lack of shops, and the future of the Chase, Bedroom Tax, Nottingham Jobs Fund and provision for children.

- Police received a mandate from the community, to give Sneinton Elements priority for additional patrols in the area.
- WOA – Women’s Health & Wellbeing Day - 28 October 10.00am till 3.00pm at the Valley Centre
- WOA – Man Enough Campaigns all week to obtain more local pledges
- Black History Month (NCH) - St Ann’s Valley Centre- 5.00pm till 6.30pm

### **Working theme – Unemployment**

Approaching local businesses with Economic development team Wed 30<sup>th</sup> October to promote jobs for local people

### **Consultation planned**

Local Issues Meeting to include Budget Consultation; WOA Update; The Chase Regeneration update and Policing Priorities – Wed 30<sup>th</sup> October – St Ann’s Valley Centre- 5.00pm till 6.30pm

St Ann’s Christmas Lights Switch On and Fireworks – Monday 2<sup>nd</sup> December 2013 – 4.00pm till 6.30pm (Family & Community Team will carry out a Satisfaction Survey)

Sneinton Market Square Christmas Lights Switch On – Wed 4<sup>th</sup> December 2013- 5.00pm till 7.00pm

## **1.6 Ward: Dales – NDO: Greg Foister**

### **Safer Theme - Crime and anti social behaviour (ASB)**

- The current crime and ASB figures, set against a rolling base line shows an overall reduction. The Dales Ward fairs well compared with other wards in the Locality.
- There has been a very small localised increase in burglary, theft and damage including shop theft. The review of the current Nat priorities aims to tackle these issues.
- Recent site visits have however identified concerns that aspects of crime/ASB may have seasonal rises for example the summer months; noise and alcohol related ASB. The Neighbourhood Action Team has discussed this and the Beat team are starting Op Summer.
- Recent site visits have highlighted ongoing concerns with Dog fouling, Fly Tipping and drug hotspots. These issues formed the basis for the Sneinton Week of Action; the outcome of this work is reflected in the NAT priorities currently being written.
- The NAT, is now receiving more data concerning the issuing of FPN’s. This is aiding us to better use the resources available to tackle problems.

### **Neighbourhood theme – Cleansing and Environmental issues**

- Whilst the Dales Ward compares well generally in the area of cleanliness, with the average year to date score reaching just below the cleanliness bench mark. The data supports local concerns regarding the problems of Dog Fouling, fly tipping and perception of general cleanliness. These issues were picked up as part of the Week of Action.
- The Neighbourhood Operations Manager and his team (Street Scene) are working to improve the average bench mark and address seasonal issues. They are actively involved in the week of action plans.
- Approximately 183 people signed the Dog Control or questionnaire. Along with a significant number signing up to the Pledge. We are currently organising to contact these residents to develop this work.
- The standard of our playgrounds and parks, along with the safety on our roads remains

a concern for local people and local Cllrs. A number of schemes have been funded out of Area Capital monies to improve road users and pedestrian safety. Cllrs are currently involved in the development of Parkdale and Colwick Woods Park which are due to open late November. The initial meeting with residents concerning the development of the Greenway Park was successful and plans are being made to do additional work with the young people. Due to resident and Cllr concerns, Parks are working with the users of the windmill park to write a new management plan. The pre crime team are being asked to input into this plan re designing out crime as part of the NAT priorities and have recently held a meeting with some local residents re plans for the Windmill Park.

### **Community engagement**

- Local Cllrs have a series of Ward Walks and Local Issues meeting planned for the coming period. The detail of this can be found in the appendix to this report. Plans are being made for ward walks for the next two years and dates for the next years local issues meetings are being finalised. The Neighbourhood action team are seeking two joint patch walks with NCH as part of this activity.
- The local police are starting a new initiative called 'street by street' this is an opportunity for the police and community protection staff to meet local people.
- Family & Community Team. Greenway Centre. Sneinton Tenants and residents Association. SEND project and Renewal Trust Detached Youth Team have worked successfully with young people including the Roma Community.
- Discussions are being had at the Nat re taking the Nat to local residents in the Dales ward in the form of a street market every three months.

### **Working theme – Unemployment**

- Economic Development and the Neighbourhood Management Team spent an additional day door knocking local businesses following the Jobs Fair event in the summer.
- Greg Foister and Jill Smith are currently updating the NAT priorities to agree specific actions around work.

### **Consultation planned**

(Please see the appendix of this report for details of local issues meetings).

## 1.7 **Ward: Mapperley – NDO: Fi Cusick**

### **Safer Theme - Crime and anti social behaviour (ASB)**

- Crime is showing a reduction of 15% against the 12 month baseline figure
- Autocrime is still a priority policing issue.
- Wm Hill bookies – regular Policing patrols in this area and fencing works to be carried out by NCH on the property next door as part of their environmental schemes.
- Dog Control – consultation so far shows that residents are in support for Police to ask dog owners to put dogs on a lead in public spaces
- Ball Street ASB hotspot – regular Police patrols and Councillor Ward Walk
- The Westminster Pub site has been fenced off to prevent ASB

### **Neighbourhood theme – Cleansing and Environmental issues**

- City Services continue to respond to dog fouling and leaf clearance issues raised by residents and Councillors.
- Consultation has taken place regarding the installation of H-Bars on Mapperley Road, Chestnut Grove and Villa Road has taken place. These will be installed as soon as possible.
- Porchester Road – white lines are to be restored and H-Bars renewed.
- Work is taking place to progress Area Capital Schemes and NCH environmental schemes including traffic management issues around schools

### **Community engagement**

- Environmental Volunteering Days;  
23rd November – 10-12pm Coppice Park  
18th January – 10 – 12pm Sycamore Park  
15th February – 10 – 12pm Coppice Park  
22nd March – 10- 12pm Sycamore Park

### **Consultation planned**

- Ward Forum dates;  
12<sup>th</sup> November 2013, 7-9pm @ Wells Community Centre  
14<sup>th</sup> January 2014, 7-9pm @ St Andrew's Church
- **Ward Walks**  
11<sup>th</sup> November 2013 – Pearmain Drive/Pippin Close/Emneth Close  
2<sup>nd</sup> December 2013 – Brewsters Road/Warton Avenue

### **South Locality Board**

All three Locality boards now have Nottingham City Council Directors as Chairs. Chair for South Locality is Helen Jones Director of Adult Assessment  
The focus for the South Locality Board will be on Crime in particular Damage, Violence including domestic violence, and Dwelling Burglary also keeping in mind Robbery.  
The Locality Board will focus on reducing crime and together with partners will take a proactive approach. The board will be reviewing evidence including statistics every month to ensure good progress.

## **2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.

2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

### **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

3.1 None

### **4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)**

4.1 None

### **5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)**

5.1 None

### **6 EQUALITY IMPACT ASSESSMENT**

An equality impact assessment is not required as the report does not contain proposals or financial decisions.

### **7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 Neighbourhood Working Framework 2012 CLT report

### **8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

8.1 None

